

Changi Insiders Terms & Conditions

1. Participation in Changi Insiders

1.1 “Changi Insiders” refers to an exclusive online research community owned and administered by Changi Airport Group (Singapore) Pte. Ltd. (“CAG”).

1.2 Participation in Changi Insiders constitutes your consent to be bound by Changi Insiders’ Terms and Conditions.

1.3 CAG's decision on all matters and disputes concerning Changi Insiders shall be final and binding on the members of the community.

1.4 CAG reserves the right to terminate membership at Changi Insiders at any time at its sole discretion without compensation if the member is:

- a) Suspected of misconduct or actions deemed to be detrimental to the interests of CAG, Changi Insiders and its partners.
- b) Inactive over a period of time. Inactive members are defined as those who do not participate in any surveys/activities after several invitations.

1.5 The following persons shall not be eligible to participate in Changi Insiders or any activities associated with Changi Insiders, including but not limited to its lucky draws:

- Directors, employees of CAG and Changi Airports International (CAI), CAG's appointed agency which includes Vision Critical Pte. Ltd and any other persons involved in organising, promoting and/or conducting the promotion;
- Persons who are or become insane, deceased, insolvent or have legal proceedings of any nature instituted against them;
- Any other person or class of persons deemed ineligible or notified by CAG as being ineligible from time to time

1.6 By participating in Changi Insiders, all members agree to be bound by the terms and conditions herein and all amendments, additions, replacements and modifications as may be made by CAG thereto from time to time. All members acknowledge and agree that CAG may use any information provided in relation to Changi Insiders for such purpose as CAG may deem necessary for marketing and promotional purposes. All members hereby provide consent for CAG to send them any future communications, promotional offers and information on privileges.

1.7 CAG and its authorised agents shall not be liable for any injury, loss or inconvenience arising out of or in connection with the Programme.

1.8 Under no circumstances whatsoever shall CAG be liable for any indirect, punitive, incidental, special or consequential damages that result from, or arise out of the usage of any information stated herein or the participation in Changi Insiders

2. Lucky Draw

2.1 Eligibility

- a. This Changi Insiders Lucky Draw (the “Lucky Draw”) comprises of quarterly draws (“Quarterly Draws”) and is open to all eligible Changi Insiders.
- b. Entry into the competition is deemed acceptance of these terms and conditions.

2.2 Prizes and Conduct of Quarterly Draw

- a. There will be Quarterly Lucky Draws starting July 2016.
- b. Please refer to Table below for qualifying dates for each Lucky Draw, dates of Lucky Draws and winner announcement details.
- c. There will be eleven (11) winners per Lucky Draw. One (1) top winner will win prizes worth up to SGD\$1,000 and ten (10) consolation winners will win prizes worth SGD\$100 each.
- d. CAG may, at any time and without notice in its sole and absolute discretion, substitute any prize with any other item of a similar value. CAG assumes no liability or responsibility for any non-delivery, non-performance or defects in the prizes.

Quarterly Draw	Qualifying/Entry Dates	No. of winners	Prize	Draw Date	Announcement of winners on Insiders website
July 2016	1 st Apr - 30 th Jun 2016	1	3D2N Stay in Deluxe room at RWS Equarius Hotel (Includes multi attractions tickets for two) worth S\$1,000	15 th July 16	By end of July 2016
		10	S\$100 MasterCard gift (doubles up as ez-link) cards to be used worldwide		
Oct 2016	1 st Jul – 30 th Sep 2016	1	64GB iPad Air 2 with Wi-fi and Cellular worth S\$1,000	17 th Oct 16	By end of Oct 2016
		10	S\$100 MasterCard gift (doubles up as ez-link) cards to be used worldwide		
Jan 2017	1 st Oct – 31 st Dec 2016	1	32GB iPhone 7 worth S\$1,000	16 th Jan 17	By end of Jan 2017
		10	S\$100 MasterCard gift (doubles up as ez-link) cards to be used worldwide		
Apr 2017	1 st Jan – 31 st Mar 2017	1	Award-winning Banyan Tree Spa voucher experience worth S\$1,000 to be used worldwide at any Banyan tree luxury spa retreats	17 th Apr 17	By end of Apr 2017
		10	S\$100 MasterCard gift (doubles up as ez-link) cards to be used worldwide		

- e. The winners and/or other persons who benefit from the prize accept and enjoy the prizes at their own risk. CAG will not be responsible for any injuries, loss, claim or damage suffered or incurred as a result of the redemption or usage of the prizes.
- f. Prizes are neither transferable nor exchangeable for cash, credits or otherwise.

2.3. Qualifications and allocation of chances in the Quarterly Lucky Draw

- a. Eligible entrants must comply with the following contest rules:
 - Eligible individuals will be automatically entered into the lucky draw upon completion of any Changi Insiders survey during the entry period.
 - Each survey can be completed only once by each member.
 - A winner can become a winner again during the next Entry Period.
 - The number of winning chances attached to each survey is allocated based on CAG's sole discretion and it will be reflected before the start of each activity.
- b. Winners will be drawn at random every quarter, based on the qualifying period. The Lucky Draws shall be conducted on a quarterly basis via an electronic draw system.
- c. All draws will be conducted at CAG's office in Terminal 2, #036/053, Level 3 on the draw date. CAG reserves the right to change the time, date and location of the Lucky Draws if deemed necessary without prior notice. The Lucky Draws will be conducted by any one of the CAG staff, together with an auditor. CAG will appoint any external party as CAG deems fit as an external auditor for the Lucky Draw.
- d. The results of the Lucky Draw will also be announced on Changi Insiders website.
- e. CAG's determination of the winners shall be final, conclusive and binding. No correspondence will be entertained.

2.4 Prize redemption

- a. All winners will be notified by email, according to the address(es) stated in the Changi Insiders' records, within a week from draw dates stipulated above on clause 2d.
- b. Winners are required to confirm receipt of the prize notification from CAG and acceptance of the Lucky Draw terms and conditions via email notification. Changi Airport will deliver the prizes to the respective winners via post and winners should allow up to 4 weeks for delivery. It is the responsibility of the Insiders to advise Changi of his or her correct delivery address details within one week of the notification date.
- c. Prizes which are not won or remain unclaimed 2 months after the determination of the winners, or their equivalent value, shall be donated to the Community Chest or an approved charitable organization

2.5 General

- a. Each winner agrees to cooperate with and participate in any of our advertising or publicity activities relating to any Draw conducted over a period of 12 months from 1 April 2016 – 31st March 2017, without any compensation whatsoever.
- b. Each winner agrees that CAG may publicise his/her name, IC/passport number and/or his/her photograph in such mode and manner as CAG considers fit.
- c. Each winner agrees to disclose his/her personal data to any third party to facilitate the redemption of the Prize. All participants in the Lucky Draw expressly and irrevocably allow and authorise us to collect, use and disclose their personal data to any third parties involved in organising, promoting and conducting the Lucky Draw.
- d. Our decision on all matters relating to the Lucky Draw will be at our absolute discretion and will be final and binding on all participants. We will not entertain any correspondence. Changi reserves the right to amend the terms and conditions of the draw without any prior notice.
- e. These Terms and Conditions are governed by the laws of the Republic of Singapore and all participants agree to irrevocably submit themselves to the non-exclusive jurisdiction of the Singapore courts.